

AUTO RISK MANAGEMENT RESOURCES & SERVICES

Our Risk Management Division is committed to helping insureds manage risk by protecting their organization, its staff, and the individuals they serve. We help manage safety risks and control losses as insured clients deliver services that support individuals' maximum potential and independence.

Some of our available resources and services specific to automobile liability include:

ISA SERVICES



VIDEO LENDING LIBRARY

Irwin Siegel Agency has a large selection of videos available for insureds to borrow, free of

charge. The videos can be used for training purposes and cover topics such as Driver Training, Emergency Preparedness, OSHA, Human Service Field-Related Issues, and Management. To see a full list of videos, visit www.isa-risk.com.



ONLINE VAN DRIVER TRAINING

The Van Driver Training Program consists of eight, 20-minute modules which take drivers

through topics ranging from backing safety to defensive driving. This program is a great basic training for drivers and can be used as a refresher for seasoned professionals or in a remedial fashion post-accident.



ON-SITE FLEET CONSULTATIVE SERVICES

ISA will orchestrate on-site fleet consultative services ISA's network of consultants based on

your needs. ISA, in conjunction with your agency and others, will develop a support plan that will both minimize losses while keeping the people you support and your employees safe.

PARTNER SERVICES

DRIVER'S ALERT

IMPROVING DRIVER BEHAVIOR

ISA has partnered with Driver's

DRIVER'S ALERT

Alert to offer a vehicle monitoring program to ISA insureds at no cost. "How Am I Driving" decals are provided for the organization's vehicles. When an incident is called in, management is notified and is given recommendations for corrective/preventative actions. Also provided are monthly fleet profile reports and access to an online management program to monitor trends in driver patterns. This allows the opportunity to modify driver behavior and identify drivers that may be at a higher risk of having a crash.



HSI AUTO TRAINING

ISA has partnered with HSI to provide our insured organizations with a free customizable learning platform where you can create location settings and track online training assignments.

Available courses include:

- Decision Driving
- ▶ Leadership Behind the Wheel
- ▶ Street Smart: Driving Skills



EDUCATIONAL BOOKLETS

Our educational booklets can be requested and mailed directly to customers or printed from our website. These resources cover educational topics including Backing Safety, Distracted Driving, Wheelchair Management, Sideswipe Accidents, and many more.

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Contact our Risk Management Division at 800.622.8272 for more information on these and other risk management services and resources, or visit our website at www.isa-risk.com.